

Nathan,

I have had the privilege of working with you and your staff for many years with our building automations control. And since day one of our software installation for refrigeration controls, we have been treated with the upmost professionalism, courtesy and respect, and we have never been let down by any of your support staff. From the onset of this new software venture, John and Keith have worked with us time and again in order to have the program running as efficient as possible, and also customizing it to meet our needs and preferences. As you know no two rinks are the same, and your program allows for that flexibility. I have spent many times calling John with a simple question or idea, and he always looks into my queries to see if we can improve our energy efficiency.

Also, response times have always been outstanding if we ever have a controls issue, or if there is a programming glitch due to a power failure, or other unknowns that can happen. I can tell your staff truly value customer service and care about their work, and care about us as customers. I will not ever hesitate to recommend your company to anyone whose needs you can meet.

Thanks again for all your hard work, and looking forward to working with you and your crew well into the future.

Sincerely,

Doug Lapointe
Sports Centre Operations Manager

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